

Additional Data Privacy Terms Annex for BlueGPS

Annex I to DPT (and, where applicable, the Standard Contractual Clauses)

Description of the Processing Operations

This Annex contains a specific description of the processing operations (including, but not limited to, the subject-matter of the processing, the nature and purpose of the processing, the type of personal data and categories of data subjects) for the Offering Blue GPS. It replaces Annex I of the Data Privacy Terms document available at www.siemens.com/dpt.

A. LIST OF PARTIES

Customer (and, where the Standard Contractual Clauses apply, data exporter):

Name, address and contact person's name, position and contact details: Name and address of the Customer as well as contact details of a contact person are contained in the Agreement and/or collected as part of the Customer onboarding process.

Role (Controller/Processor): Customer acts as Controller for the processing activities provided by Siemens vis-à-vis Customer and, as the case may be, as Processor under the instructions of its Further Processors for Processing activities provided by Siemens vis-à-such Further Controllers.

Provider (and, where the Standard Contractual Clauses apply, data importer):

Name, address and contact person's name, position and contact details: The provider / data importer proving the Processing services hereunder is the Siemens company specified in the Agreement. Point of contact for data privacy inquiries is the Office of the Siemens Data Protection Officer, Werner-von-Siemens-Straße 1, 80333 Munich, Germany, E-Mail: dataprotection@siemens.com.

Role (Controller/Processor): Siemens acts as Processor Processing Personal Data on behalf of Customer and, as the case may be, Customer's Further Controllers.

B. DESCRIPTION OF TRANSFER / PROCESSING OPERATIONS

Categories of data subjects whose Personal Data is transferred/Processed

Employees (other authorized users) of Customer

Categories of personal data transferred

The Personal Data transferred/Processed concern the following categories of Personal Data:

- · Personal master data of users (e.g.name, surname, e-mail address, smartphone identifier)
- Information resulting from users' usage of the BlueGPS service:
 - The IP address of the computer or phone that is used to contact the BlueGPS service
 - The functionalities of the BlueGPS services used by the end user
 - o Information about the location in which the service functionalities are used
 - Security logs of certain actions
 - o Information about the mobile device used (operating system, device identifier)
 - o Date and time of a user request
 - User preferences set by the end user

Sensitive data transferred (if applicable)

The Offerings are not intended for the processing of Sensitive Personal Data and Customer and its Further Controllers shall not transfer, directly or indirectly, any such Sensitive Personal Data to Siemens.

The frequency of the transfer (e.g. whether the data is transferred on a one-off or continuous basis)

Siemens hosts Personal Data on behalf of Customer and, as the case may be, Further Controllers.



Nature of the processing and purpose(s) of the data transfer and further processing

The BlueGPS service (Server and Mobile App) is capable of collecting positioning information from external systems. The position information is connected to a specific user of the service within the admin web interface by associating a tracking tag or a mobile app to the user.

The position information of a specific user can be stored also on the data base according to the customer's requirements. Available configuration options are: (i) do not store any position data, (ii) store the position data associated to a specific user for a fixed time frame (typically between 1 hour and 48 hour), (iii) store pseudo anonymized data position.

Real time position data in volatile memory are Processed to perform the following activity:

- Show user's position to the user
- Show navigation path to the user
- Show user's position in relation to another user (if the users activate the positioning functionalities from the settings of the end user application)
- Show nearby points of interest, rooms, desks, parking, amenities, etc.
- Show the position of the user when user submits a ticket request
- Generate events according to admin configuration (according to customer's instructions)
- Show users' positions in real time (if so configured according to customer's instructions)

Historical position data of users in the data base (if applicable) can be processed to perform the following activities on customer's request:

- Position snapshot of all user positions to create a rescue plan for emergency
- Create historical positioning report for specific users (typically allowed only under strict conditions determined by customer)
- debugging, analysis and testing of user/customer notified issues

The period for which the personal data will be retained, or, if that is not possible, the criteria used to determine that period

The Personal Data will be retained for the period of the Agreement. Customer has the ability to rectify, erase or restrict the Processing of Personal Data via the functionalities of the services, or (ii) Siemens rectifies, erases or restricts the Processing of Personal Data as instructed by Customer.

For transfers to (sub-) processors, also specify subject matter, nature and duration of the processing

The subject matter, nature and duration of the processing are specified per Subprocessor in Annex III.

COMPETENT SUPERVISORY AUTHORITY

For Customers located in the European Union, the supervisory authority responsible for the Customer shall act as competent supervisory authority.

A list of the supervisory authorities in the EU is available here: https://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index en.htm



Annex II to DPT (and, where applicable, the Standard Contractual Clauses)

Technical and organisational measures

The description of the technical and organizational measures (TOMs) for the Offering BlueGPS implemented by Siemens and its Subprocessors to protect Siemens' and Subprocessors' IT-systems and applications is contained in Annex II of the Data Privacy Terms document available at www.siemens.com/dpt.



Annex III to DPT (and, where applicable, the Standard Contractual Clauses)

List of approved Subprocessors

The primary subprocessor for the BlueGPS Services is: Synapses s.r.l.s, Via Comensoli 5, 26833 - Comazzo LO, Italy (Synapses)

The further processors engaged by Synapses are listed below.

Entities engaged in the storage/hosting of content

Entity Name, registered address and contact	Data Center Location	Transfer Safeguards in case of Restricted Transfers	
Amazon Web Services EMEA SARL 38 Avenue John F. Kennedy, L-1855 Luxembourg	Customers can choose a hosting provider and their hosting location. Available hosting locations for AWS are: Middle East (Bahrain) Asia Pacific (Jakarta) Africa (Cape Town) Asia Pacific (Hong Kong) Europe (Milan) Europe (Stockholm) Asia Pacific (Mumbai) Europe (Paris) US East (Ohio) Europe (Ireland) Europe (Ireland) Europe (Frankfurt) South America (São Paulo) US East (N. Virginia) Asia Pacific (Seoul) Asia Pacific (Osaka) Europe (London) Asia Pacific (Tokyo) US West (Oregon) US West (N. California) Asia Pacific (Singapore) Asia Pacific (Sydney) Canada (Central)	No Restricted Transfer Standard Contractual Clauses Processor BCR Other:	
Microsoft Ireland Operations Limited One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, D18 P521 Ireland	Customers can choose a hosting provider and their hosting location. Available hosting locations for MS Azure are: - Australia East - Brazil South - Canada Central - Central India - Central US - East Asia - East US - East US - East US 2 - France Central - Germany West Central - Japan East - Korea Central - North Europe - Norway East - South Central US - Sweden Central - UK South - US Gov Virginia - West Europe - West US 2 - West US 2 - West US 2	No Restricted Transfer Standard Contractual Clauses Processor BCR Other:	



Entities engaged in the Processing of Personal Data for <u>non-storage/hosting</u> purposes

Entity Name, registered address and contact	Country/Region where Processing is performed	Description of processing operation	Transfer Safeguards in case of Restricted Transfers
Microsoft Ireland Operations Limited One Microsoft Place, South County Business Park, Leopardstown, Dublin 18, D18 P521 Ireland	As determined by customer.	Single Sign On with different approach (OAuth, SAML 1.0, etc.) according to customers' needs	 No Restricted Transfer Standard Contractual Clauses Processor BCR Other: