

SIEMENS



Services for drives

SIMOVERT MASTERDRIVES lifecycle management

www.usa.siemens.com/services



For years, SIMOVERT MASTERDRIVES has been the chosen solution for your motion and vector control needs providing low engineering costs, high reliability, flexibility and performance. With the emergence of new technology, and as of October 2010, the SIMOVERT MASTERDRIVES line was replaced by the SINAMICS line of drives. However, the lifecycle support of SIMOVERT MASTERDRIVES products has been extended to 2020, thus Siemens will continue to provide documentation, technical support, and the following services for the out-of-production SIMOVERT MASTERDRIVES and other related products.

Spare Parts and Repair Services

It is important to have an inventory of spares on hand to quickly get your equipment up and running again with minimum down time. With our intuitive online database and our local authorized partners, we can help you identify critical spare parts for your equipment and provide options to assure uninterrupted operation of your SIMOVERT MASTERDRIVES.

Our cost-effective repair services and asset management programs extend the life of your equipment and increase its efficiency and effectiveness, like one of the many flexible service options we offer at our repair centers, which come with extensive product warranty. Along with a nationwide network of drives specialists, our service teams and local authorized partners are available to assist you 24/7. Please call the toll free number listed on the back of this brochure to learn more.

Preventive Maintenance

To extend the life of your SIMOVERT MASTERDRIVES Siemens highly recommends regular preventive maintenance. Our maintenance programs, professionally executed by drives specialists, preserve and restores the equipment reliability by inspecting and testing the system and replacing worn components before they actually fail. Please contact us to arrange your next preventive maintenance today.

Field Service

On-site service is never more than a phone call away, whether it's a general equipment inspection or an emergency repair. We have what you need to keep your operations running.

Service Agreements

To get the most out of your equipment and maximize your productivity and profitability, you need a partner who can deliver cost-effective, flexible and reliable services. Our comprehensive portfolio, along with our knowledgeable experts, allow us to customize a service agreement that meets all your particular needs, including regulatory compliance and energy efficiency requirements. Our service agreements are designed to help you avoiding unexpected downtime and reducing your total cost of ownership.

In addition to our comprehensive support service, Siemens offers priority support for mature products with technical experts familiar with your specific system.



Retrofits

Siemens high-performance drives are known around the world for their reliability, high degree of flexibility, and unmatched performance levels. This pioneer spirit can be seen in the newest SINAMICS drive line offering the following benefits:

- Most energy-efficient drive technology in the world
- Industry-leading Safety Integrated technology
- Common design and engineering software, including SIZER configuration tool and STARTER commissioning tool
- Automatic configuration with plug-and-play components through DRIVE-CLiQ
- Seamless integration with higher-level motion controllers and automation systems
- A wide power range with built-in safety features covering vector and servo control
- Communication options available
- Easier to maintain and affordable spare parts
- Smaller footprint; meets environmental compliances

Let us help you keep your SIMOVERT MASTERDRIVES running while we help you plan your migration. Our on-site service is never more than a phone call away and we're available 24/7. When you contact Siemens for services, be sure to inform the specialist that you wish to speak to someone about requesting services for your SIMOVERT MASTERDRIVES equipment.

Contact Siemens for Services

Telephone: 800-241-4453 (Toll Free)

432-262-5710 (Outside USA)

Online: www.siemens.com/automation/support-request

Learn more about the MASTERDRIVES migration:
www.usa.siemens.com/masterdrives



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Submit a Support Request

www.siemens.com/automation/support-request

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