



SIEMENS

PROCESS INSTRUMENTATION

Siemens comprehensive HVAC service program

usa.siemens.com/pi

While many facilities maintain an in-house staff of engineers to keep their buildings running efficiently, HVAC technology has advanced to the point where outside technical expertise is sometimes required. Siemens offers a full service package ideally suited to meet all your HVAC flow measurement needs.

Siemens is a world-wide leader in process instrumentation. Let our highly trained Siemens field service engineers ease your burden with our various services available for the SITRANS F US and SITRANS FM product line. When a member of the Siemens team visits your site you can be sure your ultrasonic and electromagnetic flow meters are providing accuracy and reliability you can depend on.

Services offered including, but not limited to:

- Start-up assistance
- On-site emergency service
- Troubleshooting/repair service
- Periodic calibration (maintenance)
- Flow surveys
- Site surveys
- Application review
- Hands-on training
- Flowmeter verification
- Equipment rentals



Unique features of the HVAC maintenance service program:

- Maintenance Contracts
- Site Evaluation / Product Selection
- On site calibration verification
- Application engineering
- Train customer operators and staff
- On site repair
- Multiple support centers nationwide

US Call Center: 1-800-333-7421

Outside US: +49 180-505-0222

<http://support.automation.siemens.com>

Siemens field service engineers are available for start-up on new or existing equipment and offer a full range of services to ensure your instrumentation runs smoothly.

While on site our factory trained service specialist will:

- Survey the application to ensure a proper installation
- Install the flow sensors on the line
- Program and commission the flowmeter
- Provide training to assist plant personnel's ability to perform preventative maintenance that may arise
- Prepare calibration/performance certificate

Maintenance Programs

We design our maintenance programs to your needs, creating a comprehensive analysis of your operation. We can define a time frame, specify scope and rates for services to be delivered.

While conducting maintenance service, our factory trained service specialist will:

- Inspect the installation for any changes in the application that may affect the operation of the meter
- Verify/ validate meter performance
- Perform calibrations
- Perform scheduled calibrations and prepare calibration/ performance certification
- Download full system diagnostics
- Maintain historical record of instrument performance

Additional Field Services

Siemens offers various field services ranging from site surveys to emergency service. We have the ability to take flow measurements on various liquids and gases without process shut down. Whether

you want to verify an existing flowmeter or simply conduct a survey on lines not presently being measured, Siemens field engineers are ready with a fleet of equipment to do the job.

On-Site Training

On-site training is excellent for large groups or when individual, one-on-one instruction is needed. Siemens trainers are available for site visits which can be combined with a scheduled field service call or upon request. When the trainer visits your facility, product training will be conducted on your specific application(s). The trainer will inspect the product installation, application, and parameter settings. Classroom lectures, questions and answers, and troubleshooting techniques specific to your installation are covered in detail during the training session.

Legal Manufacturer

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