The Siemens PSS® Online Store provides a digital way to purchase new monthly and annual subscription-based licenses of PSS®E and its add-on modules.

The new platform allows customers to quickly and conveniently purchase licenses via credit card or PayPal. Once the order is submitted, customers receive the software and license activation key the same day. This unique flexibility enables companies to add seats to meet sudden project demands while avoiding long-term contracts and large upfront costs.

Start shopping online at [www.siemens.com/pss-store](http://www.siemens.com/pss-store)
Siemens PSS® Online Store
Subscription based licenses and instant electronic delivery

Overview

Benefits

Available in the store

FAQ

Convenient
- Utilize flexible payment methods (credit card, PayPal)
- Receive instant electronic delivery of software licenses and activation key
- No action required—auto renewing at the end of the subscription

Flexible
- Choose from value add packages or stand alone licenses and add-on modules
- Decide on a licensing option to best align with project needs and budget

Powerful
- Get the full power of PSS®E (up to 200,000 buses) with less commitment
- Receive access to Maintenance and Support for the subscription term
- Continuous access to the latest version of PSS®E

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Subscription based licenses and instant electronic delivery

Available in the store

Flexible monthly and yearly subscription based licenses are offered for all products available in the store.

Overview

Benefits

Available in the store

FAQ

PSS®E v34 or PSS®E v33

Individual Modules

CIM Importer

GIC

Measurement Interface

Model Management

OPF

RAS

Packages

PSS®E + Short Circuit

PSS®E + Dynamics

PSS®E + Dynamics + Short Circuit

PSS®E + Dynamics + Short Circuit + OPF

Start shopping online at www.siemens.com/pss-store
Siemens PSS® Online Store Frequently Asked Questions

• I have an existing perpetual license for PSS®E. Can I extend it by purchasing add-on modules via the online store?
  Yes. As long as you have at least PSS®E v33.8+ or PSS®E v34.1+, you can purchase add-on module subscriptions through the store, and they will work with your existing copy of PSS®E.

• When checking-out, I can’t find my billing country in the drop-down box
  In order to personalize the shopping experience, the store attempts to automatically detect your location and route you to a localized version of the store. Sometimes, the auto-localization fails, and routes you to the wrong locale, which prevents you from being able to select the appropriate billing address. To correct this, you can manually go to the desired store location by visiting one of the following store pages.
  Spanish-Speaking Countries: https://pss-store.siemens.com/store?Action=list&Locale=es_ES&SiteID=sipti&categoryID=4844334200
  Rest of World: https://pss-store.siemens.com/store?Action=list&Locale=en_IE&SiteID=sipti&categoryID=4844334200

  IMPORTANT: Prior to visiting one of these sites, please be sure to clear your browser cache / internet history / cookies.

• If I purchase through the store, how soon will my software and license be delivered?
  Instantly. As soon as you complete your online purchase, you will be given the download link and license activation information.

• What type of software lock will I receive if I purchase online?
  All online purchases are instantly delivered via digital CodeMeter software locks. Dongles are not available.

• I am getting an “ActiveX Error” or a “Java Error” when I try to collect my Wibu CodeMeter license from http://www.siemens.com/pss-licenses.
  This is likely because the Wibu Runtime files cannot be found. This could happen, for example, if you try to collect your license before installing PSS®E (the Wibu Runtime files are installed with PSS®E). To resolve the issue, please complete the PSS®E installation first, and then collect your license.

• How is tax calculated?
  Tax is automatically calculated based on your billing address.

  NOTE regarding VAT (if applicable): When you initially add a product to your cart, the store will make a best-guess estimate of your VAT; when you fill-in your billing information, it will automatically update the VAT estimate to the exact amount based on your address.

Start shopping online at www.siemens.com/pss-store
Siemens PSS® Online Store Frequently Asked Questions

- **When I select “Subscription Term: Monthly,” can I purchase for just one month?**
  Yes. The monthly subscription fee will automatically renew each month and be charged to your credit card. You can stop your subscription at any time by signing into your account and disabling the automatic renewal function.

- **Can I transfer my monthly/annual subscription license from one machine to another?**
  Yes.

  **STEP 1:** Navigate to the license WebDepot site: http://siemens.com/pss-licenses

  **STEP 2:** Enter your ticket ID: XXXXX-XXXXX-XXXXX-XXXXX-XXXXX (this can be found in your original order confirmation email). Click Next.

  **STEP 3:** Click the button “Continue License Transfer.” After the license transfer is done, click the Home link on the upper left of the page and enter the ticket ID again. Click next

  **STEP 4:** Click Return license/Deactivate Selected Licenses Now. After a few seconds this process should finish and the license will be available for collection

  **STEP 5:** Go to http://siemens.com/pss-licenses on the new computer, enter the Ticket ID, and collect the license

- **Can the user be a different person than the buyer? For example, can our department secretary purchase the software, and then give the software & activation information to one of our engineers?**
  Yes. The buyer and user can be two different people. Upon checkout, the buyer will be presented with a link to download the installer as well as the Ticket ID (activation code used to collect the license file).

- **Can I buy a monthly lease today, but delay the activation until a later date so that my lease ends 30 days from the “activation” date instead of the “purchase” date?**
  The lease “timer” starts on the day you purchase the software.

- **Where can I go for more information / what if my question isn’t answered in this document?**
  - Contact our sales helpdesk: pti-software-sales.ptd@siemens.com
  - Check-out the additional FAQs below:

  **USA:** https://pss-store.siemens.com/store?Action=help&Locale=en_US&SiteID=sipti

  **Spanish-Speaking Countries:** https://pss-store.siemens.com/store?Action=help&Locale=es_ES&SiteID=sipti

  **Rest of World:** https://pss-store.siemens.com/store?Action=help&Locale=es_ES&SiteID=sipti

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