

Customer Services

Field and Maintenance Services

- Supervision
- Erection and Commissioning
- Project Management
- Preventive Maintenance

Repair and Emergency Services

- Repair Services
- Emergency Services

Spare Part Services

- Spare Parts
- Strategic Spare Part Program
- Spare Part Management
- Obsolescence Management

Modernization and Retrofit Services

- Modernization and Retrofit
- Refurbishment
- Upgrade & Uprate
- Extension

Digital Services

- Monitoring & Diagnostics
- Remote Services
- Asset Management
- Cyber Security

Training Services

- Product Training
- Customized Training
- On-site Training
- Certification & Qualification

Support and Consulting Services

- 24/7 customer support
- On-site Condition Assessment
- Asset Audits
- Asset Consulting

Service Programs

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The information in this document contains general descriptions of the technical options available, which may not apply in all cases. The required technical options should therefore be specified in the contract.

V2.0.

SIEMENS
Ingenuity for life



Customer Services
For Transformers

[siemens.com/td-services](https://www.siemens.com/td-services)

“Service is not everything, but everything is nothing without services.”

Transformer Lifecycle Management

A unique set of solutions, combined with the experience and expertise of a leading transformer manufacturer helps maintain the operation of your transformers at its maximum operating level.

Our proactive service approach includes furthermore a wide array of condition monitoring solutions as well as asset management and consulting services, for failure free operation and life-time extension of your assets.

Maintenance & Lifecycle Extension

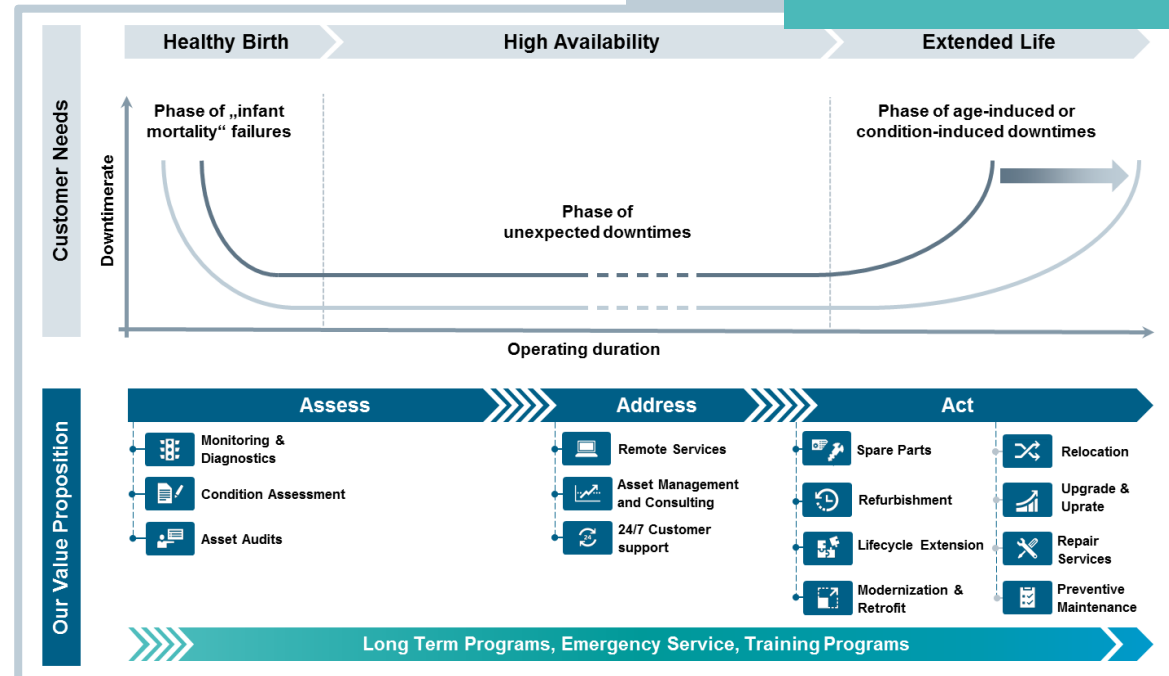
- Execution without service interruptions
- Using internationally-recognized technologies

Condition Assessment & Diagnostics

- Detect the current condition with high precision
- On-site high-voltage tests
- Different levels of diagnostics

Online Monitoring

- Optimized use, monitoring of sensitive components, and the early detection of any emerging problems



Repair & Retrofit

- Repair and overhaul of your power transformers
- Retrofit or modernize transformers in various ways

Consulting & Expertise

- A solid basis for decision-making related to replacement investments, repairs, or maintaining value
- The health of your transformers can be precisely evaluated using the most modern, risk-free diagnostic methods

Spare Parts & Accessories

- We evaluate different product alternatives and recommend up-to-date replacement solutions

Transport, Installation & Commissioning

- Specialists with decades of experience in transporting, installing, and starting up new units

Long Term Programs (LTP)

Our Long Term Program is tailored to suit your specific requirements and help you plan the long-term maintenance operations of your transformers.

Our LTP combines all the elements of our portfolio and can be realized in various levels that range from basic to advanced offerings.

Benefits of LTPs

- Higher availability and reliability
- Life time extension
- Predictable maintenance costs
- Optimized inventory costs
- Simplified contract handling