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ARTICLE 3: SOFTWARE MAINTENANCE TERMS AND CONDITIONS

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Definitions:

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- "Initial Maintenance Services" has the meaning given in Section ___ below.
- "Maintenance Fees" means the fees for Maintenance Services set forth in the Sales Agreement.
- "Maintenance Services" means the maintenance services that Siemens is to provide under the this Exhibit in support of the Software as set forth here, and includes the right to receive...[Updates? Releases?]
- "Service Levels" means the levels of responsiveness...described in Exhibit C to this Exhibit.
- “Update” means...
- “Release” means...

1.1 Initial Maintenance Services. Commencing on the delivery date set forth in Section ___ of the Agreement, Siemens will provide Maintenance Services to Licensee for a period of _____ days (the “Initial Maintenance Period”), subject to payment of the Maintenance Fees set forth in the Sales Agreement.

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1.4 Service Levels. The Service Levels shall be....

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